# How do I setup my iPhone?

Step 1: SIM In & Switch on:
1. Insert your SIM card into the phone.
2. Press the right hand side button to switch it on.
3. Press the 'Home' button. (The button at the middle bottom of the screen).

Step 2: Language/Region/Appearance
1. Select 'English' on the Language screen.
2. Select 'United Kingdom' on the Country selection screen.
3. Select the default font size by dragging the slider left and right.
4. Click Continue.
5. Click 'Set Up Without Another Device'.
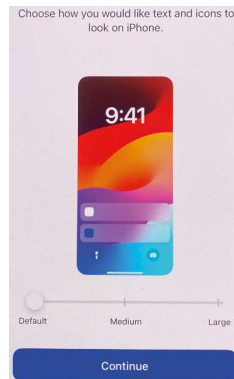
Step 3: WiFi
1. Click 'Continue without WiFi'. You maybe asked to confirm this selection. Click 'Continue'. Once your phone is setup it will automatically connect to the WiFi in your office.
2. Click 'Use Mobile Connection'. Confirm by clicking 'Continue' if a warning box is displayed.

Step 4: Remote Management & Sign In
1. On the Remote Management screen click 'Enrol This iPhone'.
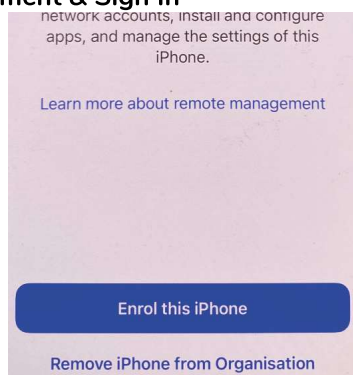
2. Sign in using your work email address and click 'Next'.
3. If asked, choose 'Work or School Account'.
4. Enter your password and click 'Sign in'.
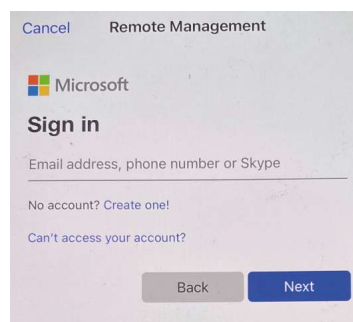
Step 5: Touch ID, Passcode and App Store
1. Click 'Continue' and follow the instructions on screen to setup Touch ID (using your fingerprint to unlock your phone).
2. Create a six-digit passcode and then confirm it.
3. Sign into the App Store using your work email address.
4. Click 'Continue'.
5. Click 'Work or School Account'.
6. Type in your password and click 'Sign In'.
7. Agree to the terms and conditions.
8. Wait while you are signed into you App Store account and the apps are downloaded to your phone.
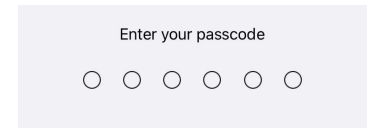
Step 6: Company Portal
1. Open the 'Company Portal' App.
2. Click 'Sign in' and enter your email and password again.
3. Click 'Begin'.
4. If required, allow Company Portal to access your location.
5. Choose 'User Affinity iPhones' from the drop down menu.
6. Click 'Continue' twice.
7. Click 'Done' when complete.
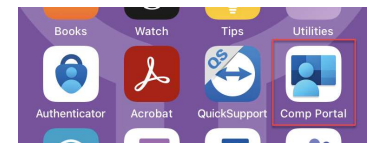
Step 7: Replacement Devices Only - Multi-Factor Authentication & Contacts
1. If you use phone call or text when authenticating then this will continue to work. If you use the Authenticator App, contact the ICT helpdesk asking them to remove your old phone. You can then re-enrol the app on your new phone.
2. If your contacts have not copied over, click to find out how to sync them.