How do I know if I'm connected to a WiFi network?

If you are connected to a WiFi network you should see the 'WiFi' icon at the top of your phone screen. If the icon is not displayed, it is likely that you are not connected to a WiFi network.

If your device has a data connection the data connection icon will show at the top of the screen (A small right-angled triangle).

If this icon has a cross next to it, your data connection may be switched off.

How do I check what networks I'm connected to?

1. Drag your finger from the top of the screen, downwards to display the 'Notification' box.
   The icons opposite show the WiFi and data connections as connected. They would show in grey if they did not have a connection.
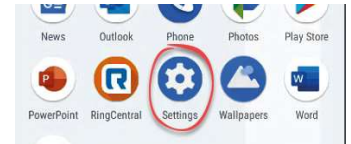

2. Click in the 'Notification box' and drag down again. If connected, the network name will be shown below the 'WiFi' icon and 'mobile data' will be shown under the data connection icon.
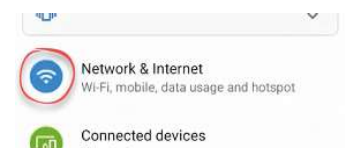

How do I connect to WiFi?

1. Locate and click on the 'Settings' icon.

2. Click 'Network & Internet'.

3. If the WiFi is 'Off', click the switch at the right hand side to turn it on.
   If you are within range of a network you have previously used, your phone may connect automatically.

4. If not, a list of available networks will be displayed. Click on the name of the required network.

5. Type the password. (Click the 'Show password' box to check you've typed it correctly.)
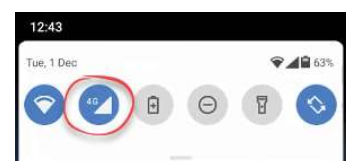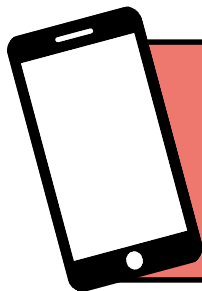6. Click 'Connect'.

How do I enable my data connection?

1. Swipe from the top of the phone screen down. If your data connection is off the icon will be grey.

2. Click the data connection icon to switch it on. It will automatically connect to the Vodafone network.

For help and assistance,
call the ICT Helpdesk
0141-342 1570

Available during office hours. For critical support
at other times refer to the out-of-hours phone list.